#### Starting Soon...

Medicaid Monday: Navigating Care at Home - Finding Care and Paying for It

April 8, 2024

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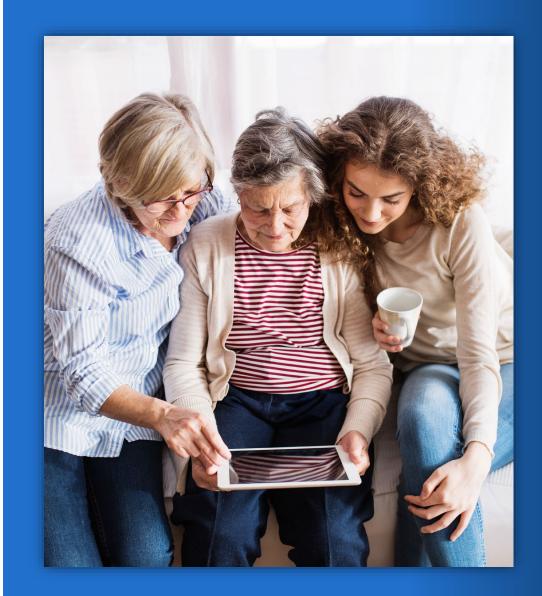
Susan Vail Senior Life Care Coordinator EverHome Care Advisors PIERRO, CONNOR & STRAUSS, LLC Trusted Counsel





Welcome

- Your Lines Are Muted
- Type Questions in the Q&A Section at the Bottom of Your Screen
- Presentation is Posted: Pierrolaw.com/Resources Under Medicaid Planning
- Fill Out Our Survey with Feedback







## **Our Team Of Attorneys**



Louis Pierro



**Aaron Connor** 



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#### Serving New York State Residents Through Offices in:

Albany, New York City, Ronkonkoma, Garden City, Hudson, Lake Placid, Utica Also licensed in New Jersey, Massachusetts and Florida

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Diane Gotebiowski PT, DPT, VP of Client Services,



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Susan Vail LMSW, Senior Life Care Coordinator, Licensed Master Social Worker



Nina Krisanda OTR/L, Life Care Coordinator



Mary Ellen Pierro Life Care Coordinator Registered Nurse

## **Experts in Navigating Care**

- Providing in-home assessments, care planning and ongoing monitoring and care coordination
- Advocating for individuals and families regarding their care
- Teaching individuals and caregivers how to adopt technology to keep them in their own home

## Agenda 3.8.24

- 2024 Medicaid Numbers: Review
- Updates on home care assessments- NYIA
- Advocating for Hours
- Immediate Needs procedure
- Impact of staffing shortages





#### **NEW 2024 MEDICAID ELIGIBILITY NUMBERS**

Monthly Income				
	2024	2023	Difference	
Individual (at home)	\$1,732 +\$20	\$1,677 +\$20	\$ 55	
Couple (both at home)	\$2,351 +\$20	\$2,268 +\$20	\$ 83	
Community Spouse Income Allowance	\$3,853.50	\$3,715.50	+\$138	
Institutionalized Spouse Income Allowance	\$ 50			

#### **NEW 2024 MEDICAID ELIGIBILITY NUMBERS**

Resources					
	2024	2023	Difference		
Individual	\$31,175	\$30,182	\$ 993		
Couple	\$42,312	\$40,82I	\$1,491		
Comm. Spouse Resource Allowance	<b>\$74,820</b> <sup>1</sup>				

I - \$74,820 (or the spousal share of I/2 combined resources up to a maximum of \$154,140)

## How A Life Care Coordinator Can Help

Aging Life Care™ Coordinator, also known as geriatric care manager, is a holistic, client-centered approach to caring for older adults or others facing ongoing health challenges.

Guidance that ensures quality care. Ongoing care management. Advocacy. Peace of mind at a time of uncertainty.

✓ Assessment and monitoring
✓ Planning and problem-solving
✓ Education and advocacy
✓ Family caregiver coaching



## NYIA – What is NYIA?

The **New York Independent Assessor** (NYIA) is the program that has been established for New York State Medicaid members who want to receive community-based long-term services and supports.

## Who Are They?

NYIA employs registered nurses who conduct a **community health assessment** (UAS) of these individuals to determine whether they qualify for services. After assessments are conducted, an **Independent Practitioner Panel (IPP)** composed of physicians, nurse practitioners, and physician assistants will conduct clinical appointments and issue practitioner's orders for personal care and other services for individuals who have been assessed as being qualified for these services.



### Accessing In-Home Care

## What Are The Options?

- Private Pay
- County Offices of Aging
- Medicaid
  - NYIA
    - CDPAP
    - Agency
  - TBI Waiver
  - NHTD Waiver



PIERRO, CONN

STRAUSS.

This can often feel like you are looking for a <u>needle in a haystack</u>

## Medicaid Home Care Options - Once Approved for Medicaid Services

There are different kinds of Medicaid programs one can choose from, including:

- 1. Managed Long-Term Care (MLTC)
  - Personal Care Services Program (PCSP)- Agency model
  - Consumer Directed Personal Assistance Program (CDPAP)
- 2. Nursing Home Transition and Diversion Medicaid Waiver Program (NHTD)
- **3.** Traumatic Brain Injury Waiver (TBI)
- 4. Program for All-Inclusive Care for the Elderly (PACE)



#### Steps to Obtain Hours Through MLTC

Managed Long Term Care Enrollment, Personal Care Services Program and CDPAP requires:

- Independent Assessment by NYIA (community health assessment)
- Independent Physician Assessment by NYIA
- Independent Review Panel if > 12 hours of care needed
- MLTC determination of need for hours

# **RESULT:** Delays in processing, disappointing results ie: lack of sufficient hours to provide appropriate level of care.

\*\*Assessments initial enrollment for NHTD or other Medicaid Waivers still to be done by Regional Resource Development Center\*\*



## NYIA – Step 1 – Community Health Assessment

- NYIA will conduct one Community Health Assessment (CHA) which will be used to develop a plan of care for each Medicaid enrollee.
  - Most often done virtually by health professional who is not familiar with Medicaid applicant
  - Assesses applicant's ability to perform Activities of Daily Living (ADLs)
    - Walking, Feeding, Dressing, Toileting, Bathing, Transferring





## NYIA – Step 2 – Medical Exam and Practitioner's Order and Plan of Care

- Applicant's doctor is <u>not</u> used to order or authorize personal care or Consumer Directed Personal Assistance Services
- Services to be ordered by a qualified, independent practitioner (Medical Doctors, Doctors of Osteopathy, Nurse Practitioners and Physician's Assistants) selected by NYIA
- Panel will determine if the individual is self-directing or has an appropriate self-directing other, and if the individual can safely receive PCS/CDPAS at home based on their medical stability
- Following the medical exam MLTC or DSS office will determine plan of care, including number of hours awarded

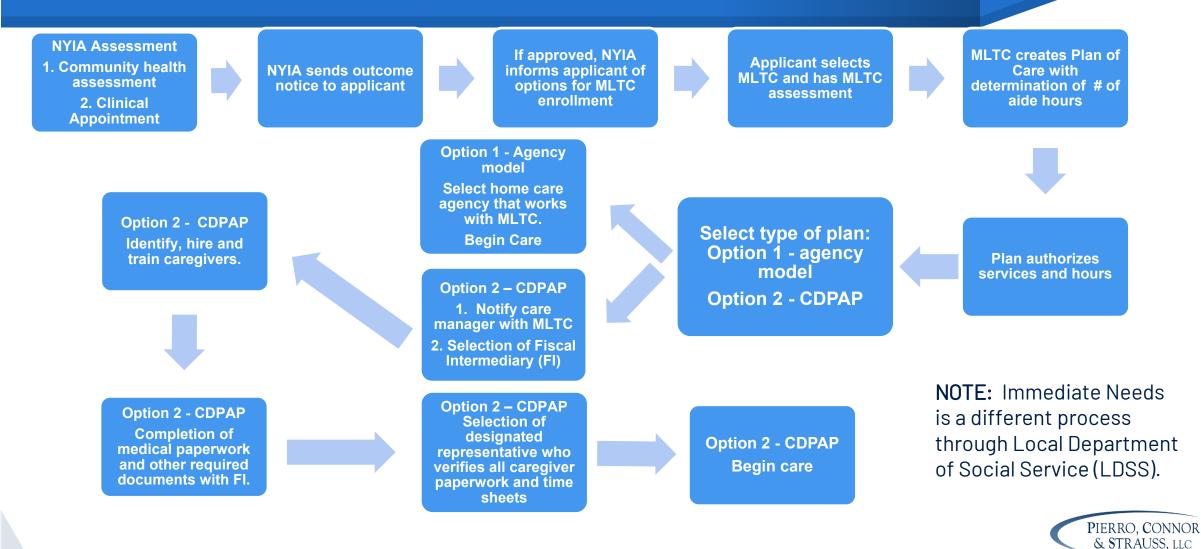


## NYIA – Step 3 – Independent Review Panel (If Necessary)

- An additional medical review will be required the first time an authorization for PCS/CDPAS services exceeds 12 hours per day, on average
- The medical review will be conducted by an "Independent Review Panel" (IRP) established by the NY Independent Assessor (NYIA). The Panel will review the individual's community health assessment, their Practitioner's Order and their Plan of Care
- IRP will determine if the plan of care is reasonable and appropriate to maintain the person's health and safety at home
- IRP can recommend changes in scope, type, amount or duration of services but <u>cannot</u> specify a recommended number of hours



#### The Process...



Trusted Counsel

## NYS Budget Proposals

- Cuts to CDPAP
  - Limit to people who can 'direct their own care'
  - Disqualifies people with Alzheimer's, dementia or cognitive impairments, TBI, IDD and children under 18
  - Wages reduction downstate
- Moving from Managed Long Term Care Program to a Managed Fee for Service Program



## If Your Client Has "Immediate Needs"

If immediate help is needed, Immediate Needs Medicaid Application can be filed with local Medicaid office

- Requires Complete Medicaid application, Attestation of Immediate Need and signed Physician's Order for the in-home services
  - Result Medicaid to be authorized within 12 calendar days following submission of application
- \*\*NYIA to complete the Community Health Assessment and Clinical Assessment\*\*

<u>Analysis:</u> New Rules Have Expanded Use Of Immediate Needs Applications



#### **Difficulty to Staff Home Care Cases**

#### Home Care Aides .... One the Nation's Fastest Growing Industries

#### <u>Median Hourly Rate - Private Pay</u>

Capital District \$22/hour. Agency approx. \$35/hour NYC \$24/hour

<u>Post Covid Workes:</u> people left the workforce, no replacements – low wages, poor hours, few benefit options, low job satisfaction.

New York has the fourth largest population of older adults in the nation: 4.6 million New Yorkers are 60 years of age or older, and 4.2 million are between the ages of 45 and 59. Additional **1 million health care workers** needed by 2026.



### Impact on Nursing Homes

#### Nursing homes are in crisis

- Staff shortage is impacting admissions
- Funding shortfall







Families often see this fork in the road and do not know what to do.

Life Care Coordinators / Care Managers can provide guidance and help in the navigation of care





EverHome Care Advisors can provide the advocacy and guidance that you need to successfully age in place.

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- The Desmond, Albany
- Or Live Stream
- Free to Attend
- 6 CEUs for Social Workers



# Thank You! QUESTIONS?

Schedule a Consultation for your Clients: info@pierrolaw.com (518) 459-2100



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